



STAR TOKEN
Secure Internet Banking

USER HELP MANUAL
Tips for using **STARTOKEN**

MAIN MENU: Tips for using STARTOKEN

STARTOKEN is a next generation **Secure Banking Technology** and **Two-factor Authentication(2FA)** system launched by Bank of India to protect its Internet Banking customers from cyber frauds, phishing attacks & identity thefts.

FLOW

1.

Activate STARTOKEN
on my **FIRST**
computer

OR

Activate
STARTOKEN on
OTHER computers

FLOW

2.

Use STARTOKEN after
it is successfully
installed and activated

FLOW

3.

Forgot my
STARTOKEN PIN ?

What do I do if :

- STARTOKEN is suspended
- STARTOKEN is blocked
- My computer gets formatted
- I want to change my PIN/ Secret Answer